Cloud Protect Email Backup & Archiving

Automatically protect, recover and ensure compliance for business-critical data.



Email Backup & Archiving for Microsoft 365 and Google Workspace

Dropsuite Email Backup and Email Archiving solutions are the fastest-growing cloud backup, archiving and recovery SaaS solutions in the world.

Dropsuite's Email Archiving solution helps organizations efficiently store, safeguard, manage and discover data from most systems through Journaling. eDiscovery, Retention and Legal Hold policies and Compliance Review are just a few items that make Dropsuite's Email Archiving a strong tool for your archiving and compliance needs.

Compliance and security are key for Dropsuite. Email Archiving Legal Hold ensures the integrity of your email data, and unlimited storage and retention gives you confidence the data you need is available when you need it. Dropsuite uses TLS 1.2 and AES256 ciphers to protect your data and monitors data centers constantly to provide the highest security standard for your data.

Dropsuite Email Archiving also includes Email Backup.

Dropsuite's archiving solutions are built on top of our Email Backup, providing a robust set of business continuity tools. Email Backup backs up Microsoft 365/Office 365, Google Workspace/G-Suite and all instances of email. All in an easy-to-use, one pane of glass integrated interface.



ROLE BASED ACCESS

Our single-panel dashboard includes admin and user management options and role-based access including a Data Protection Officer role, supporting single sign-on (SSO).



POWERFUL SEARCH

Dropsuite's lightning-fast search offers 20+ search criteria, no limitations of timeouts, advances search tools and is unified across products OD, SP and Email, with reusable saved search and email alerts.



POWERFUL SEARCH

Dropsuite's regulation-compliant servers employ 256-bit (AES) military-grade encryption at rest, TSL 1.2 in transit, and support multi-factor authentication (MFA)..

Email Backup Service Features

BACKUP & RETENTION

- Automated and incremental backup
- One-click download, restore and migrate
- Customisable retention periods to 'age out' backups
- No hardware/software required
- Access backup from any device/location
- Per-user pricing with unlimited storage
- Free deleted user backup
- Unlimited storage and retention
- No hidden fees

DATA SECURITY & PRIVACY

- Data availability and service update >=99.99%
- 256-bit (AES) encryption at rest and in-transit
- Multi-factor authentication (MFA)
- Multiple data centre options
- Data Centres are SOC2, FISMA, ISO27001, SSAE-16 compliant
- Vulnerability testing
- Security management
- System monitoring

USER INTERFACE

- Admin panel
- Granular access and control
- Advanced user management options
- Role-based access including end-user
- Platform independent
- Multiple user access
- Timely notification
- Single-Sign-On (SSO) support

POWERFUL SEARCH

- Lightning-fast search supporting regular expressions
- Search across backups with 20+ search criteria
- Advanced search tools
- Reusable saved search with email alerts
- No search limitations or timeouts
- Unified search across products, drives and emails

Cloud Protect Email Backup & Archiving

Automatically protect, recover and ensure compliance for business-critical data.



Email Backup Service Features continued...

DATA RECOVERY

- Restore directly to mailbox, personal drives, shared, contact, calendars and tasks with one click
- Restore to default folder, existing folders or create a new folder
- Free Self-Service Download/Export of data
- Advanced Search

INSIGHTS & BI

- Email volume analysis
- Time sending emails
- Top contacts identification
- Top senders and recipients
- Email storage utilisation
- Email response time

ROLE BASED ACCESS

- Delegates Access
- Administrator Access
- End User Access
- Group Supervisor by department

BACKUP CADENCE

Email 12x/day
 Contacts 1x/day
 Calendars, Tasks

OneDrive (M365) Ix/day
 My Drive (GW) 3x/day
 SharePoint 3x/day
 Shared Drive

• MS Groups 3x/day & Teams

Email Archiving Features

SEARCH

- eDiscovery
- Saved Searches
- Edit, View, Tag, Delete, Mark for Review, Mark for Deletion, Alerts
- Advanced Search

LEGAL HOLDS

- Users
- Saves search
- Messages

BACKUP CADENCE

• Email journaled in real time

RETENTION POLICIES

- Hsers
- Saved search
- Messages

ROLE BASE ACCESS

- Delegated Access
- Limited Access User
- Group Access by department
- Compliance supervisor access
- Compliance reviewer access
- Data Protection Officer role

Microsoft 365

Outlook	Sharepoint	OneDrive	Contact Calendars Tasks	Groups & Teams
View email without search Migrate per user to other user or destination Download (PST EML) Download Mailbox Shared Mailbox Restore mailbox, folder, message Migrate per mailbox to other user or destination Download PST, EML, Mailbox	Restore site, document library, folder, files Restore to other site Restore all to one folder Download files Lists – items and columns for all permissions Document Libraries—content, views andcontent types for all permissions Sub-Sites- lists anddocument libraries	Restore drive, folder, files Restore to other drive Restore all to one folder Download drive, folder, files	Restore calendar events, contacts, tasks Download files Email and Folders for Mailboxes and Public Folders Shared Mailboxes	 Download files Channel Chat Tasks Email Drive Site Calendar Files Conversations Notebook Planner

Cloud Protect Email Backup & Archiving

Automatically protect, recover and ensure compliance for business-critical data.



Google Workspace

G-mail	Shared Drive	My Drive	Contact Calendars Tasks
 Restore mailbox, label, message Migrate per user/per mailbox to other user or destination Shared Mailbox Download PST, EML, mailbox Restore to original label, other label, new label Restore to original mailbox/user Restore/Migrate to other GSuite mailbox/user Restore/Migrate to other O365, Hex, Gmail and other mailbox/user 	Restore all file types, including Google files Restore Shared Drive to new folder Download Shared Drive file Restore with conflict option (Append, create a copy, replace, skip) Advanced Search for Shared Drive	 Restore drive, label, files Restore to other drive Restore all to one folder Download drive, folder, files Restore all kinds of files including Google file type Restore to original My Drive Download My Drive file Restore with conflict option (Append, create a copy, replace, skip) 	 Restore Calendars Restore Tasks Download Contacts Download Calendars-Event, Meeting, etc Download Tasks

Dropsuite's Email Archiving and Email Backup provide the tools you need for most regulatory compliance, like GDPR and

HIPAA: Complying with HIPAA regulations is important, but not enough. In addition to meeting HIPAA compliance needs it's critical to protect your data from ransomware, accidental deletion, employee sabotage, and data breeches. Dropsuite safeguards for HIPAA compliance while also providing the highest level of protection from all types of unexpected data

GDPR: Regulators are levying more and more fines for GDPR compliance from global and local companies that collect personal data of Europeans. Dropsuite's GDPR Compliance roadmap is designed to help you understand what aspects of GDPR are handled with the tools available from Dropsuite Email Backup and Archiving.



Current Features

Cloud Protect Email & Archiving - Pricing

Pricing for Cloud Protect Email & Archiving is very straightforward and is based purely on the number of Microsoft 365 / Office 365 / Google Workspace / G-Suite seats.

Backup Only	Backup & Archiving
£1.95 per seat / month	£2.75 per seat / month

Note: If you require more than 5,000 seats, please ask for bespoke pricing.



86-90 Paul Street London EC2A 4NE

+44 330 912 2660 contact@altere.uk www.altere.uk Dropsuite is a cloud software platform enabling businesses and organizations globally to easily backup, recover and protect their important business information. Dropsuite's commitment to advanced, secure, and scalable cloud technologies keeps us in the forefront of the industry and makes us the choice of leading IT Administrators and Service Providers globally.